

JOURNEY CLUB - HOSPITALITY

Personalized Services:

- Move-In Concierge / Powered by Virtuo: moving co-ordination, furniture layout and room planning, downsizing
- Personal trainer
- Aesthetics, massage, salon
- IT support
- Companion services
- Dietician/Nutritionist
- Instructors: cooking, swimming
- Personalized Shopper
- Whisky and wine tasting

Concierge Services:

- Dry cleaning
- Pet care
- Shoe shining
- Plant watering and other “while you were away” service
- Grocery re-stock
- “Steward” services: theater/opera/concert tickets, arranging flowers, birthday cakes, and more
- Tuck shop: toiletries, sundry items
- Community partnerships: discounted products/services at various retailers
- Party and events planning
- Recreation and engagement support

In-Suite Services:

- Room service: food delivery
- Laundry services: linens, towels, personal laundry
- General housekeeping: window cleaning, spring cleaning, carpet cleaning, garbage removal
- In-Suite housekeeping: daily/weekly/monthly
- Maintenance: carpet steam, patio cleaning, picture hanging, TV mount



Transportation:

- Exclusive driving service: appointments, grocery store, pharmacy, errands (companion accompaniment optional)
- Private scooters available for short term or long term rental
- Bus service for group outings and events
- Airport transport

Fine Dining:

- Headquarters Restaurant offers both fine dining and casual fare with healthy options for all appetites
- Daily dining options include à la carte or meal plans
- Daily healthy snacks, juice, coffee, tea
- Fine selection of wine and alcohol
- Special events: monthly vibrant brunches, special occasions, private catering

Many of our services can be offered in the form of daily plans to maximize convenience. This includes, but is not limited to:

- Meal plans (lunch, dinner, lunch & dinner)
- Room service (daily, weekly)
- Housekeeping (daily, weekly, monthly)
- Laundry (daily, weekly, monthly)
- Companion services
- and more